Robert D McCabe

506 Aspen Dr Saint Louis, MO 63126 (314)398-8264 cgrm716@gmail.com

# Objective

To attain a position using my customer service skills to be of advantage to the company I work for.

Education

Maine-Endwell High School, Endwell,NY

Regents Diploma |June 1981

Business major

Currently attending Saint Louis Community College in pursuit of an associates degree in Software Development

# Experience

## April 2008 - June 2016

### Customer Service Representative | Marcone Appliance Parts| [Saint Louis , MO

Call center agent performing customer service duties over the phone selling retail customers parts for major appliances . I used computer skills for doing research and placing orders for customers. These duties included problem solving and upselling of products.

## July 2004- April 2008

### Customer Service Representative| AP Wagner | Johnson City,NY

Performed customer service duties for walk in and phone in customers. Sold retail customers major appliance parts. Problem solving and computers skills were needed for this position.

# Awards and Acknowledgments

My previous positions included recommendations from my customers saying they were well satisified with the way I helped them solve problems.

I was at the top of my sales department for several months in a row.